

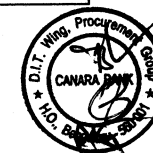
Prebid Queries Replies for EOI 02/2021-22 dated 21/06/2021 for Request for Expression of Interest for Empanelment of additional IT/Cyber Security Auditors Forensic Analyst.

Sl. No.	Page No.	Section	RFP Clause	Clause/Technical Specification	Bidder's Query	Bank's Reply
1	11	NA	16. Submission of Bids	16.1. The sealed envelope containing the response to EOI along with the required documents shall be superscribed on the top of the envelope "Expression of Interest for Empanelment of Security Auditors & Forensic Analyst" in response to EOI 02/2021-22 dated 21/06/2021. The Name and address of the bidder should also be specifically mentioned on the top of the sealed envelope. The EOI response should be deposited in the Tender Box at the Place, Venue, Date and Time mentioned in the Bid details in brief description.	You ask to deposit the tender only in tender box at Bengaluru. Why can't it be send by Speed-post/courier? Even CVC will consider it as restrictive trade practice. Further, in this digital age and also in pandemic period, you must allow to file the tender response in digital format as digitally signed and password protected format OR use a tender portal like GeM. You seems to still live with day-before-yesterday's processes/technology, which is also environment-hostile.	Bidder can deposit the bid through anymode in the Tender box directly. Kindly refer Amendment-2 to this RFP.
2	19	Annexure 3	Eligibility Criteria Declaration  Criteria No.2	<u>Eligibility Criteria:</u> During last 5 years the bidder should have successfully carried out the work of Information security/Cyber security audit in atleast 2 scheduled commercial banks. <u>Documents to be submitted:</u> Bidder has to submit copy of Purchase order and completion certificate.	Please modify this to :Bidder has to submit PO/completion certificate .	Kindly refer Amendment-2 to this EOI.
3	19	Annexure 3	Eligibility Criteria Declaration  Criteria No.4	<u>Eligibility Criteria:</u> The bidder should have minimum annual turnover of Rs.2 Crores during the last three (3) financial years (i.e. 2017-18, 2018-19 and 2019-20). This must be the individual company turnover and not of any group of companies. <u>Documents to be submitted:</u> Bidder has to submit Balance Sheet for last 3 Years i.e. 2017-18, 2018-19 and 2019-20 (audited/provisional). AND Bidder must produce a certificate from the Company's Chartered Accountant to this effect. The documents-certified by Chartered Accountants should mandatorily contain Unique Document Identification Number.	We Request to modify this clause as following <b>The bidder should have minimum annual turnover of Rs.5 Crores during the last three (3) financial years.(i.e. 2017-18, 2018-19 and 2019-20)</b>	Kindly refer Amendment-2 to this EOI.



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4	19	Annexure 3	Eligibility Criteria Declaration  Criteria No.4	<u>Eligibility Criteria:</u> The bidder should have minimum annual turnover of Rs.2 Crores during the last three (3) financial years (i.e. 2017-18, 2018-19 and 2019-20). This must be the individual company turnover and not of any group of companies. <u>Documents to be submitted:</u> Bidder has to submit Balance Sheet for last 3 Years i.e. 2017-18, 2018-19 and 2019-20 (audited/provisional). AND Bidder must produce a certificate from the Company's Chartered Accountant to this effect. The documents certified by Chartered Accountants should mandatorily contain Unique Document Identification Number.	Your financial turn-over and number of people criteria are also against CVC guidelines and favour only those - who work on assembly line mass production basis and based in Bengaluru. Chinese economy is huge in size/quantity with low price but also low in quality and depth.	Kindly refer Amendment-2 to this EOI.
5	20	Annexure 3	Eligibility Criteria Declaration  Criteria No.8	<u>Eligibility Criteria:</u> The bidder should have minimum 25 qualified professional with market standard certification (CISA, DISA, CISM, CISSP, CEH, ISO 27001, etc.) **Only those employees will be considered who is involved in Operation work. Those employees working in Management or Administrative office will not be counted. <u>Documents to be submitted:</u> HR Certificate (along with list and certifications of the employees and self-declaration forms of employees on their experience and qualifications/certifications)	We Request to modify this clause as following <b>The bidder should have minimum 10-15 qualified professional with market standard certification (CISA, DISA, CISM, CISSP, CEH, ISO 27001, etc.)</b>	Kindly refer Amendment-2 to this EOI.
6	20 to 22	Annexure 3	Eligibility Criteria Declaration  Criteria No.9	Criteria 9.1 to 9.3	We request to confirm the below statement We are assuming that any one certificate specified for each service will be acceptable, please confirm. For example recourse having CEH certification along with 3 year of experience will be eligible to conduct vulnerability assessment.	The personnel conducting the subject audit should have any one of the required certificate for subject service with atleast three years of experience.
7	20-22	Annexure 3	Eligibility Criteria Declaration  Criteria No.9	Criteria 9.1 to 9.3	Is it must to submit PO for all the points from 9.1to 9.13.	Bidder has to submit "Relevant Credential letters/ Certificate/Agreement/Purchase Order/s to that effect" as sought in the EOI. Bidder has to comply with the EOI terms.
8	20-22	Annexure 3	Eligibility Criteria Declaration  Criteria No.9	Criteria 9.1 to 9.13	You are asking for 14 different type of services, some of these must have different eligibility criteria. But in your case, one bundled criteria, and worked with 2-3 PSU banks is sufficient for different and diverse services.	Bidder has to comply with EOI terms.



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9	NA	NA	NA	Additional Query	Can we share the documents for EOI via email as we are a Mumbai/Ahmedabad based company.	Bidder has to comply with the EOI terms.
10	NA	NA	NA	Additional Query	Could you please clarify if this will be an on-site project or we can perform it from our office in Mumbai/ Ahmedabad	Depends on the requirement of RFQ/RFP.
11	NA	NA	17. Bid Opening	17.1. EOI will be opened in the presence of the Bidder's representative/s who may choose to attend the bid opening as per schedule specified in the Bid details in brief description.	You have asked bidders to be present at the time of tender opening. Why is it necessary? CVC will consider this also as restrictive trade practice.	Kindly refer Clause 17.3 of the EOI.
12	NA	NA	NA	Additional Query	You are asking for a Bangalore branch? We do not see any reason for that. Is this again a restrictive trade practice?	Bidder has to submit the office details wherever it is established. Bank prefers having bidder's office at Bengaluru for liaisoning purpose.
13	NA	NA	NA	<p><b>Eligibility Criteria:</b> The Bidder should be a partnership firm registered under LLP Act, 2008/Indian Partnership Act, 1932 or Company in India as per Indian Companies Act, 1956 or Indian Companies Act, 2013 and should have been in operation for last five years as on EOI date</p> <p><b>Documents to be submitted:</b> Copy of Certificate of LLP registration. (OR) Copy of Certificate of Incorporation and Certificate of Commencement of business in case of Public Limited Company (OR) Certificate of Incorporation in case of Private Limited Company, issued by the Registrar of Companies.</p>	Why a proprietary concern not eligible to bid? (Disclaimer - We are not in that category).	Bidder has to comply with EOI terms.

Place: Bengaluru  
Date: 15/07/2021

  
 Deputy General Manager  